

## **Taigh Granaidh Important Information**

The following information has been compiled for your comfort and safety from information supplied by local environmental health and tourism agencies. These form part of the terms and conditions of booking which you will already have been made aware of. A copy can be [found here](#).

### **Covid-19**

You are urged to ensure that you are careful prior to travel that you do not come into contact with any person that may be infected with coronavirus nor you or any of your party displaying any symptoms prior to travel.

In the unlikely event that you or one of your party develop symptoms of COVID-19 and Government guidance or regulation prevents you from travelling home as planned, we will permit you to extend your stay for the period of isolation required by the Government at the same nightly rate as you paid in your original booking. For one person this may be 7 days for the rest of your party this may be up to 14 days.

**ACCESS – DUE TO INCREASED CLEANING PROTOCOLS WE ARE UNABLE TO PERMIT ACCESS PRIOR TO 4PM ON DAY OF ARRIVAL**

### **Cleaning Protocols**

The cleanliness of our property has always been paramount to us. We use commercial grade disinfectants to prepare the property in advance of your visit.

We will take extra care of high touch surfaces from door handles and light switches to toasters and kettles. We will also ensure the cleanliness of upholstery including furniture and curtains where provided. As always a professional laundry company wash all our bed linen and towels to the highest of standards in line with latest virus-control procedures. We will also ensure we use appropriate PPE when carrying out changeover.

We would appreciate your assistance with the following:

1. There are cleaning materials within the property to allow you to maintain cleanliness.
2. There is hand sanitizer available for your use in the property.
3. Taigh Granaidh has a much loved library of books and games. It is not possible to sanitize all these items. Please ensure you wash your hands after use.
4. When departing please ensure all waste is bagged and disposed of in the appropriate wheely bin at the foot of the road.
5. Recycled waste can be disposed of in Callanish when leaving or left outside in the containers provided for us to dispose of safely and correctly.
6. Finally, on vacating the property please open all windows and switch off each heating point.

Guests are asked to be mindful of Scottish Government [guidance](#) in relation to the current pandemic which may vary from your own country / region.

There may be limitations on access to shopping and other local facilities.

If you do visit our beaches or outdoor facilities please bag and dispose of all waste appropriately.

**THANK YOU FOR CHOOSING TAIGH GRANAIDH FOR YOUR HOLIDAY. WE DO HOPE THE INFORMATION WE SUPPLIED GIVES YOU THE ASSURANCE THAT YOU HAVE AS A SAFE HOLIDAY AS WE CAN PROVIDE. PLEASE RECIPROCATE AND BE ACCOMMODATING OF THE INCREASED MEASURES WE ASK OF YOU.**